

	about our services	Chase Templeton On-Line Ltd Suite 16 Blackburn Enterprise Centre Furthergate Blackburn Lancashire BB1 3HQ
Medicalcover4u.co.uk		
1. The Financial Services Authority (FSA)		
The FSA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.		
2. Whose products do we offer?		
Insurance		
<input type="checkbox"/>	We offer products from a range of insurers.	
<input type="checkbox"/>	We only offer products from a limited number of insurers.	
<input checked="" type="checkbox"/>	We only offer products from a single insurer (AXA PPP) for Private Medical Expenses Insurance.	
3. Which service will we provide you with?		
Insurance		
<input checked="" type="checkbox"/>	We will advise and make a recommendation for you after we have assessed your needs for private medical expenses insurance.	
<input type="checkbox"/>	You will not receive advice or a recommendation from us for private medical expenses insurance. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.	
4. What will you have to pay us for our services?		
Insurance		
<input type="checkbox"/>	A fee	
<input checked="" type="checkbox"/>	No fee for advising on and arranging private medical expenses insurance.	
You will receive a quotation which will tell you about any other fees relating to any particular insurance policy.		
5. Who regulates us?		
<p>Medicalcover4u.co.uk is a trading style of Chase Templeton On-line Limited, which is an appointed representative of Chase Templeton Limited, Suite 16, Business Enterprise Centre, Furthergate, Blackburn BB1 3HQ. Chase Templeton Ltd is authorized and regulated by the Financial Services Authority. Chase Templeton Ltd's FSA Register number is 311612.</p> <p>Chase Templeton Limited's permitted business is arranging and giving advice on Insurance</p> <p>You can check this on the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.</p>		
6. Ownership		
Chase Templeton On-line Limited is a wholly owned subsidiary of Chase Templeton Group Limited.		
7. What to do if you have a complaint		
If you wish to register a complaint, please contact us:		
<p>... in writing to : Write to Complaints Department, Suite 16, Blackburn Enterprise Centre, Furthergate, Blackburn BB1 3HQ</p> <p>... by phone Telephone: 01254 504910</p>		
If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.		
8. Are we covered by the Financial Services Compensation Scheme (FSCS)?		
We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.		
Insurance		
	Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.	
Further information about compensation scheme arrangements is available from the FSCS.		